



### **Projectors**

Should you decide to proceed with a projector repair, please ensure you carry out the following: Place the email trail in the box containing the projector. To avoid any damage to the unit, please pack with sufficient packaging to provide cushioning. I recommend at least 10 CM around all sides.

**MBS IT Ltd are not responsible for items that arrive damaged.**

**Please ensure your device has been wiped down prior to drop-off and include a copy of the email trail in the box containing the projector.**

If you would ensure you have adequate insurance cover, it may be a good idea to check your insurance as the courier will not usually insure non-new items. Unless faulty, we do not require any cables. Place your remote control and any spare lamps in the box along with the unit.

Please be aware that we may not be able to return the unit in the same box as it was delivered.

The courier will charge an additional cost if the unit is not ready for collection when they arrive.

As all parts are ordered specifically for each projector repair, they cannot be returned and as such non-refundable.

### **Items collected or returned to customer**

On request, MBS IT Ltd can collect and return repaired items by courier. MBS IT cannot accept any liability for loss, damage or theft of the item once it has left our premises or yours. A charge will be made to return your item, insurance cover must be made in advance of dispatch unless you chose your own insurance. If your item appears to be damaged upon arrival at your address you should contact MBS immediately as there is a time restriction on reporting damages. When required, and if the unit has not damaged in transit but is faulty the unit should be returned to MBS IT at your expense, following inspection, this may be reimbursed to you.